

# Contractor

Service & Industry

# Bulletin

March 2014



6459 State Highway 23, Oneonta, NY 13820-6550  
607-432-8391, Fax 607-433-6284



Otsego Ready Mix, Inc.  
2 Wells Avenue  
Oneonta, NY 13820  
607-432-3400



## Congratulations Matthew K. on a job well done!

Matthew Kelley of Boy Scout Troop 56 of Lawyersville took on a project to install pavers around the Veterans Memorial in Cobleskill, NY.

Thank you for donating the snapedge and polymeric sand these were very necessary for the pation and helping me to complete my project

Thanks a million!

Your contribution to the Veteran's Memorial was very well recieved. Thank you so much for helping to make the project a great success.

Yours in Scouting,  
Matthew Kelley



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# Need a Part? We Can Help!



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# Otsego Ready Mix Concrete Pumping & Placing



## Respecting the Dispatcher

Work closely with your dispatcher – Give directions, not Landmarks

The number one response from dispatchers across the nation was, “Give us the clearest address and best directions possible.” Don’t give them landmarks; they want street names, lot numbers, and 911 addresses. GPS doesn’t work off of, “I’m not sure, but I think the name of the subdivision is...” And these directions won’t help much either: “Over the second hill, turn left past the rusty old silo, or maybe turn right.” One dispatcher in Tennessee, on the state-line, told me a contractor once said, “Just ship eight yards to the Baptist church in Virginia” That was all for directions.

Dispatchers also said, “Make sure you place your order at least two days in advance.” If you wait until the morning of your pour to call in your order, you are asking for trouble. And don’t wait until late in the day for the weather to clear to call in an order and expect a miracle either.

Dispatchers don’t mind calculating your yardage, but if you ask a dispatcher to figure the yardage, you can’t complain when your order is off. It’s never a good idea anyway to phone in your measurements and ask the dispatcher to figure your yardage. Have your yardage estimated in plenty of time before you call in.

Dispatchers also told me they like to give their drivers a heads-up too; drivers like to know if you’re pouring a foundation or flatwork. It helps them identify the site and make any necessary preparations. You don’t benefit from keeping this information to yourself, so overload them with any information that will help everything flow smoothly.

No matter how well prepared your crew is, without excellent service from the ready-mix plant, you aren’t going to be productive. You want an edge over the competition? Get in sync with your dispatcher.

The Concrete Producer | March • April 2014



## Regulations Calendar

The following are upcoming rulemaking actions and significant, pending compliance deadlines related to motor carrier safety.

### 5/21/2014

Any DOT medical exams for interstate drivers conducted on or after May 21, 2014, must be performed by an examiner listed on the National Registry of Certified Medical Examiners. Exams conducted before that date will remain valid until they expire.

### 6/3/2014

The 2014 Road Check inspection event will take place from June 3 – 5, 2014.

### 6/7/2014

The DOT is expected to publish a **proposed** rule in June that would require the installation of speed limiting devices on commercial trucks over 26,000 pounds.

And, in case you missed it:

### 1/30/2014

Beginning January 1, interstate CDL drivers who submitted a medical certificate to their state licensing agency will no longer have to carry a copy of the card for more than 15 days after issuance. Motor carriers must retain those drivers’ driving records instead of medical cards as proof of medical certification.

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